



Attention DNE Clients:

For well over 10 years Symantec's Corporate Edition Anti-Virus has been the only solid choice for our small to mid size clients. However, since it is our responsibility at DNE to see to it that our clients are protected from viruses, spyware and other malicious programs we have been closely watching Symantec's recent activity.

Since 4Q 2007 when Symantec released its latest revision of its corporate level Anti-Virus solution "Endpoint Security Solution" serious issues have surfaced. The server side component experienced more flaws than ever, consuming hard drive space at a rapid pace. Then there is the issue of the resources on each workstation. Symantec now requires nearly as much processor and memory resource as Windows XP and Vista.

After several months of working with Symantec to resolve these issues without gaining the desired results we anticipated we have decided to dissolve our long relationship with Symantec's AV product line. By resolving to do so we have been diligently researching which company provides the best solution for our clients.

We have come to the conclusion that Trend Micro will be that company. There were many deciding factors in our decision. Most notably would be their product's reliability, ease of use and the fact that it is not a resource hog. Translated, this means you get a better product that is easier to use and it will not slow down your system nearly as much as Symantec's product.

We are currently reviewing all DNE client records and will be in contact with each individual client to discuss a time frame for this change to take place.

Sincerely,

Clint Brinkley
President, DNE Technology Solutions